

Lyra: Personalized support for all of life's challenges

While life can be full of ups and downs, you don't have to face this uncertainty alone. Whether you're having trouble affording groceries, finding stable housing, or just need a little extra support, your dedicated Resource Coordinator is here to guide you.



Basic needs: Affording and accessing food and housing, as well as resources for legal and financial assistance



Belonging: Connecting to peer, affinity, advocacy, and religious groups



Skill building: Support for literacy training, language learning, and professional development



Additional support: Resources for pet and child care, transportation, funeral services, and more

After reviewing your background and challenges, your dedicated Resource Coordinator will offer a personalized list of referrals to local and national resources, employer-sponsored benefits, additional Lyra resources, and other assistance to improve your situation.

Meet Jane

Jane is a single mom of two young children and lives in a small rural community. While she works full-time, groceries are becoming too expensive for her to afford each week. With her daughter experiencing some trouble at school, Jane is also seeking an affordable tutor.



1. Jane's first call. Jane schedules a call through Lyra and is connected with T-Mobile's dedicated Resource Coordinator—who assesses Jane's needs through a series of questions.



2. Personalized resources. After learning about Jane's needs, the Resource Coordinator compiles a list of local food banks. They also help coordinate applications to government food assistance programs and local tutoring resources for her daughter.



3. Initial improvements. Jane qualifies for government-sponsored programs, securing her and her family's access to food, financial help, and additional tutoring. This continued support alleviates her anxiety and improves her family's wellbeing.



4. Follow-up for more support. Lyra's Resource Coordinator is available for any future needs Jane may have.

Ready to connect with your Resource Coordinator?

Visit livemagenta.lyrahealth.com to schedule an appointment or call (855) 780-5958 for support.

