

Q. What is Passport Corporate?

A. Passport Corporate is a member-only savings program managed by Passport Unlimited that's provided as a benefit to all T-Mobile employees. This program connects you with exclusive savings at many local and national vendors, both online and around town. By registering with Passport, you will access to our discount site where you can find special offers on services, at shops and restaurants, for entertainment, travel and much more.

Q. How do I access Passport Corporate?

A. Visit the program: <https://t-mobile.passportcorporate.com/>

Log in with your T-Mobile email address.

First time users: Select the 'Register here' button to sign up as a new user. You will need to register with your T-Mobile email address to gain access to the program. After completing your profile preferences, you will receive your Passport Mobile Card number via email.

Next, download "Passport Mobile" from your app store (available for iOS and Android) and sign in with your T-Mobile email address and Passport Mobile Card number to start saving.

Q. What if I forgot my Passport Mobile card number?

A. You'll need both your Passport Mobile Card number and T-Mobile email address to log into the Passport Mobile app. If you've forgotten your card number, simply enter your T-Mobile email address at this link: <https://t-mobile.passportcorporate.com/Info/ForgotCard>. Passport will send you an email containing your card number in just a few minutes!

Q. I signed up for the program in the past, but now my membership is expired. How do I renew my membership?

A. To renew your membership, please visit <https://t-mobile.passportcorporate.com> and log in with your registered T-Mobile email address. Next, follow the renewal prompt by clicking the 'Email Me' button to receive a renewal confirmation email from Passport. Simply click the link included in the renewal email from Passport to confirm your email address and receive your new Passport Mobile card number.

Q. How do I download the app and access my Passport account?

A. Once you have received your unique Passport Mobile Card number via the T-Mobile Passport website, please download the Passport Mobile app on your smartphone then log in with your mobile card number and T-Mobile email address. To download the Passport Mobile app, simply visit your phone's marketplace and search for "Passport Mobile". The Passport Mobile app is currently available for iOS and Android devices. Note: if you are using an iPad, you'll need to select the filter for iPhone apps to find the app.

Q. Can my family use it?

A. Yes! Your spouse, partner or dependents may use your T-Mobile Passport membership. Your T-Mobile Passport benefits can be shared with up to 4 immediate family members. To add access for a family member, please visit the [Family Share tab](#) via your profile on the program website or under 'More' in the Passport mobile app. You'll need to add the family member's first name, last name and email address. The family member will then receive an email from Passport to confirm their profile and gain access to the program. Family share accounts will be linked to your primary account and have access to the same program benefits as long as the primary account remains active.

Q. What if I have questions or need to troubleshoot an issue?

A. If you experience any difficulties or have any questions regarding the program, please contact Passport Unlimited directly via email at support@passportunlimited.com or by phone at **(800) 410-4211**. Passport's Member Relations team is available Monday – Friday from 7:30am to 5:30pm (Pacific Time) and is happy to help answer your questions or troubleshoot any issues you experience.

Q. How do I redeem the discounts and offers listed on Passport?

A. Online discounts: Participating e-commerce vendors are listed throughout the T-Mobile Passport website and mobile app. When you click the visit website link on any participating e-commerce vendor, instructions for savings will be presented to you in an overlay over the vendors' website. Some vendors require that you enter a promo code or membership code during checkout; others apply the discount automatically. Simply follow the instructions shown for savings!

In-store discounts: When you are at a location that accepts your T-Mobile Passport discount, simply tap the merchant's listing on your phone to view the details of their participation. Then tap the "Use Card" button to display a live digital image of your mobile card, which should be presented to the restaurant server and/or business at the time of purchase.

Q. How do I nominate a new discount merchant for T-Mobile?

A. After logging in, select the drop-down menu on the top right section of the website, select [Suggest](#) option, and complete the form to submit their information.

Q. Who is eligible?

A. All regular full-time and part-time domestic T-Mobile employees and those working in Canada, Puerto Rico, or the Virgin Islands are eligible.