

# Choice & Convenience

## Even more ways to connect with an attorney



MetLife Legal Plans makes it easy to access our attorney network. You can manage your legal services benefit via phone, chat, email, and online. Once you create your legal plan account on our website, we will assign you a unique Eligibility ID—which can be found in your Account Profile after log-in. Your Eligibility ID is your identifier that you provide to attorneys when you have a legal matter.

### Multi-channel and easy access to your legal plan



#### Client Service Center

The Client Service Center handles all your legal plan needs. Call to learn about your coverage, find and schedule with your attorney, obtain your Eligibility ID, ask questions about how to use the plan, and more.



#### 24/7 digital experience

Access our online platform to search for an attorney, obtain your Eligibility ID, and review coverages.



#### Ask an Attorney

Access our Law Firm E-Panel® with questions and receive a response from an attorney within 48 hours.



#### Online chat

Use our live chat feature to ask questions regarding finding an attorney, plan coverage, and more.

### Additional online features

#### Attorney filters

Members can select a firm based on identity attributes such as **minority, veteran, or LGBTQ+ owned**. **Years of experience and international licenses are also available.**

#### Dependent access

Give spouses and dependents online access **to view the attorney network, access self-help documents, and more.**

#### Digital Estate Planning

Create wills, living wills, and powers of attorney online in **as little as 15 minutes.**

#### Self-help Library

**Access 1,700+ documents** so you can help yourself when you don't necessarily need a lawyer.



Learn more by visiting [www.legalplans.com/why-enroll](http://www.legalplans.com/why-enroll) or calling **800-821-6400**.