

How to File a Claim



You can file a claim on-line, email, fax, or USPS mail

Online: www.aflacgroupinsurance.com

Choose "Customer Service"

Choose "File a Claim"

Choose "Policy Type"

The site will walk you through the process, and offers an optional video on [How to File a Claim Online](#)

[Customer Service Aflac Group Insurance](#)

Phone: 1-800-433-3036

Call Center Hours: 8 a.m. – 8 p.m. Eastern Time Monday – Friday

[Aflac Group Claims Dept. Mailing Address](#)

Aflac Group Insurance

Post Office Box 84075

Columbus, GA 31993

[Aflac Group Claims Dept. Email Address](#)

groupclaimfiling@aflac.com

[Aflac Group Claims Fax Number](#)

(866) 849-2970

