



Rain is partnered with a tax filing software called “april” that is embedded in our application for all Rain users to engage with. This document is designed to answer any common questions that we receive about the in-app april tax filing feature. If you have additional questions, please reach out to your designated Customer Success Manager who will be happy to assist.

1. What is april?

april is a tax filing service embedded in the Rain app.

2. Is april a substitute for other tax filing software and services like TurboTax or H&R Block?

Yes, april is its own tax filing service and would serve as a substitute for other options.

3. Is april available to all Rain users?

Yes, april is available to all Rain users who have the app installed with a profile linked to their employer.

4. Can an employee file both state and federal taxes with april?

Yes, and employee can file both state and federal taxes through april. Please note that the filer is not available in all jurisdictions and does not support all tax situations as certain states, forms, and features may not have been made available yet. The tax filer will tell the employee if their state will allow them to file through april. Please visit [this website](#) for more details.

5. Are there any costs associated with using this service?

No, there are no fees imposed on the employee who uses this feature in the Rain app.

6. If an employee who is married filing jointly wants to use this service, can they?

Yes, Rain users who are married filing jointly that wish to use this service in the Rain app can do so. There is no charge or fee for filing jointly.

7. If an employee is eligible for a federal or state refund, will Rain allow them to take an advance on it?

No, not at this time.

8. If an employee owes state and/or federal taxes after filing, does april guide them on how to pay that at the time of filing and what are their payment options?

The april feature guides the users on how to pay their taxes in the event that they owe money to either the state or federal government. For federal and state refund and tax payment options, the filer currently only offers ACH direct deposit and check as options. The filer does not currently allow for money orders, wire payments/deposits, credit cards, or installment plans.

9. Will april import W-2 information like other tax filing services like TurboTax or H&R Block?

Yes, april will give the employee the option to import their digital W2 information.

april

 **Rain**

10. Is my data secure with april?

Yes, april uses state-of-the-art cyber security and follows data protection standards required by the IRS.